

Review of Disabled Go 2015

Review of Disabled Go 2015: Questionnaire

Disabled Go is a website which provides information about the accessibility of different types of places across the UK. It is free for members of the public to access the information and free for venues to appear on the site. East Lothian Partnership pays to have information about East Lothian venues on the website and membership is renewed every two years.

www.disabledgo.com

East Lothian Partnership is undertaking a review of its membership of Disabled Go to consider whether it continues to provide a valuable resource to disabled people and best value for money. The review will be conducted by East Lothian Council in June & July 2015 and aim to make a recommendation to the East Lothian Partnership in Autumn 2015.

The Partnership would like to hear the views of local disabled people and their family, friends and carers about Disabled Go. Please complete the following short survey to give us your views. It should take 5-15 minutes to complete.

For more information about this review, please email Rebecca Spillane on rspillane@eastlothian.gov.uk or phone 01620 82 7134

To return a paper copy of the survey, please post to

Rebecca Spillane

Corporate Policy and Improvement
John Muir House
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Questions:

- 1) How do you find out if a venue is accessible for you (please tick):
 - Trial and error
 - From family and friends
 - Online reviews
 - Disabled Go
 - Local networks and forums
 - Other – please tell us

- 2) What type of access information is most relevant to you? (please tick)
 - Wheelchair access
 - Changing Places
 - Seating availability
 - Dedicated disabled Parking
 - Assistance dogs welcome
 - Consideration of Hearing impairment
 - Consideration of Visual Impairment
 - Other – please tell us

- 3) Do you have access to the internet?
 - At home on PC or laptop
 - Mobile phone
 - Access to the internet in another place e.g. library, work

- 4) Do you prefer (please tick):
 - online resources / reviews
 - mobile phone app
 - printed materials

- 5) Do you use Disabled Go to find out information about local places e.g. cafes, pubs, shops etc
 - Yes
 - No

- 6) If yes, how often do you use Disabled Go:
 - Daily
 - Weekly
 - Every now and then

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- 7) Did Disabled Go give you the information you were looking for?
- Yes- all the information I needed
 - Some of the information I needed
 - No – it didn't have the information I needed
- 8) Do you use Disabled Go to find out information about places in other parts of Scotland or the UK?
- Yes
 - No
- 9) Do you trust the information available on Disabled Go?
- Yes
 - No
- 10) Do you use other information available on Disabled Go e.g. holidays, jobs etc
- Yes
 - No
- 11) Do you find Disabled Go easy to use?
- Yes
 - No
- Comment:
- 12) Do you use other websites/apps/resources to find out accessibility information e.g. Euan's Guide? Please tell us which resources you use
- 13) Would you recommend Disabled Go to your family and friends?
- Yes
 - No
- 14) Do you have any other comments about Disabled Go?

Thank you for completing the survey.