

East Lothian Health and Social Care Partnership Strategic Plan 2015-2025

Summary

Best health, best care, best value across our communities



Things are changing!

Welcome to the short version of the First Consultation Draft of the Strategic Plan for East Lothian Health and Social Care Partnership. This summary version sets out the background, aims and objectives for the integration of health and social care in East Lothian.

Integration of health and social care in East Lothian

During 2015, a new East Lothian Health and Social Care Partnership (HSCP) will take over responsibility for local health and adult social care services formerly delivered through East Lothian Council and East Lothian Community Health Partnership. In East Lothian, the HSCP has been established in shadow form since late 2013. During 2015, we will become responsible for delivering a range of nationally agreed outcomes which apply across adult health and social care. We will:

The Public Bodies (Joint Working) (Scotland) Act 2014 sets out the responsibilities of new Health and Social Care Partnerships
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- integrate East Lothian's NHS and local authority **adult** health and social care budgets
- increase the involvement of clinicians and care professionals, the third and independent sectors and local communities in the planning and delivery of health and social care services.

We will be responsible for ensuring that systems, procedures and resources are in place to monitor, manage and deliver on the following key outcomes:

- improving adult health and social care services
- shifting the balance of care so that we are able to deliver more services in community settings
- supporting the East Lothian Partnership to reduce inequalities
- improving health and care outcomes for local people.

Our remit will include:

- planning and commissioning integrated services for health and social care
- ensuring a successful partnership between the various stakeholders, for example, clinicians, housing, the third and independent sectors
- providing assurance to the NHS Board and East Lothian Council that the Health and Social Care Partnership is working within its delegated authority.

We want to make sure that adult health and social care budgets are used efficiently and effectively to achieve quality and consistency.

First Consultation Draft of the Strategic Plan for East Lothian Health and Social Care Partnership

Each Health and Social Care Partnership is required by law to have a strategic plan. This sets out the changes and improvements in health and social care services that East Lothian HSCP wants to make over the next ten years. It explains what our priorities are, why and how we have decided them, and how we intend to make a difference (working closely with partners) in and beyond East Lothian.

Summary

This document is a shorter version of the consultation draft. It covers the main issues raised in it. You will find the full document on the East Lothian Consultation Hub at <https://eastlothianconsultations.co.uk> or you can order a paper copy by emailing consultations@eastlothian.gov.uk or phoning 01620 827 138.

You are welcome to respond to this summary or to the full document.

Consultation

We want as many people as possible to let us know what they think of our first consultative draft. All feedback that we get will be taken into account when we come to write our new draft plan. We will consult on the second draft too and this will help us to produce the final plan. This will set out our key aims and objectives and how and when we will deliver them.

Things you might like to think about

- Do you think that this draft plan covers the most important issues for East Lothian?
- Do you think that we have missed anything that is really significant? Could you tell us more about this?
- Do you think that we are right to look at planning and delivery of services based on the locality planning model outlined on page 4.

The consultation questions and a link to the online consultation are at the end of this document

1. Preparing the draft strategic plan

Before writing this draft plan, we looked at all the information and data that we have about health and social care issues in East Lothian.

Joint Strategic Needs Assessment

We carried out a Joint Strategic Needs Assessment and analysis of the needs of our communities. It shows us the wide range of reasons that can underlie a person's or population's needs for health and social care services. It looks at measures such as life expectancy, disease prevalence and lifestyle factors that can help us to predict the likely need for health and social care. It also looks at current levels of services and where there are gaps.

Locality planning

The strategic plan covers the area within East Lothian Council's boundaries. It is important that we take account of the particular needs of people in different parts of the county. In East Lothian, there are [six established local area partnerships](#), entered on the main towns and communities.

We need to redesign and reshape care delivery for a number of reasons, including providing more locally based services, addressing health inequalities and making the best use of our resources. We think that it will be more effective to plan health and adult social care if we looked at the issues in terms of two 'localities':

- West (Musselburgh, Fa'side and Preston, Seton and Gosford wards)
- East (Haddington and Lammermuir, North Berwick Coastal and Dunbar and East Linton wards).

Our plan recognises the broadly differing make-up of the two areas. Most people in the West locality live in towns and bigger villages. However, in the East locality, there is a much higher proportion of people living in villages and smaller rural settlements.

We need to recognise the differences in the availability of and access to services within these two areas when planning our services, as this can affect people's health and wellbeing

Services that ELHSCP will be responsible for

When the ELHSCP takes over during 2015, it will have responsibility for a wide range of health and social care services. Social care services that ELHSCP will be responsible for include:

- social work services for adults and older people
- services and support for adults with physical disabilities and learning disabilities
- mental health services
- drug and alcohol services
- adult protection and domestic abuse
- carers support services
- community care assessment teams
- support services
- care home services
- care at home services
- adult placement services
- health improvement services

- aspects of housing support, including aids and adaptations
- day services
- local area co-ordination
- respite provision
- occupational therapy services
- re-ablement services, equipment and tele-care.

Health services that ELHSCP will be responsible for include:

- district nursing services
- substance misuse services
- services provided by allied health professionals in an outpatient department, clinic, or outwith a hospital
- the public dental service
- primary medical services
- general dental services
- ophthalmic services
- community geriatric medicine services
- community palliative care services
- community learning disability services.
- community mental health services
- community continence services
- kidney dialysis services provided outwith a hospital.
- services provided by health professionals that promote public health.

We will also be responsible for certain hospital services* :

- accident and emergency services .
- inpatient hospital services relating to:
 - general medicine
 - geriatric medicine
 - rehabilitation medicine
 - respiratory medicine
 - psychiatry for learning disability
- palliative care services provided in a hospital
- inpatient hospital services provided by GPs
- services provided in a hospital in relation to an addiction or substance dependence
- mental health services provided in a hospital, except secure forensic mental health services.

* These services involve people being admitted to hospital beds when these admissions are potentially avoidable if more preventative care were provided within the community

Scope

Other services, for example, children’s health and social care, criminal justice and housing can be included, if there is local agreement to do so. In East Lothian, we are focusing on adult health and social care at the moment, including criminal justice social work.

2. Why we need to change

This section looks at the main issues facing us in East Lothian now. It shows you why we have chosen to focus on the strategic objectives we set out in section 4.

We need to be better at preventing ill health

We want the population of East Lothian to become a healthier community through prevention of ill health and the promotion of health and wellbeing. Around 20 % of adults still smoke in East Lothian, which is below the Scottish average of 25.0%. Alcohol deaths are below the Scottish average and the proportion of the population hospitalised because of alcohol or drugs is also significantly lower than the Scottish average.

However, we also know that there are increasing numbers of people of all ages with long-term conditions such as heart disease, lung disease and diabetes. In East Lothian, we have higher rates of high blood pressure, asthma, cancer, strokes and dementia than the Scottish average.

We need to care for more people close to home

There is good evidence that it is better to care for people as close to home as possible. Inpatient hospital care will always be important but it is only really appropriate for people with acute medical needs. There are many benefits associated with delivering care in people's homes or communities and we think that providing choice about where people are cared for is vital.

The 'care closer to home' approach is about:

- defining the role of hospitals in meeting the needs of the population
- providing community alternatives which improve care and experience.

We need to be able to meet the increasing demand for health and social care services

In 2012, there were 100,850 people living in East Lothian, and our population is expected to grow by 12% between now and 2025. This increase is not necessarily spread evenly across all age groups. The percentage of the total population of East Lothian who are of working age is lower than the Scottish average. The percentage of young people (0–15 years) and older people (65 years and over) is higher than the national average. Over 18% of our population are aged 65 and over.

Key facts

People with long-term health conditions account for:

- 70% of health and care spend
- 80% of GP appointments
- 60% of outpatients and A&E attendances
- 70% of emergency admissions
- 80% of all prescribed medicines
- Long-term conditions also shape elements of home care, equipment and housing support, carer support issues and long term institutional care needs.

Key fact

A recent audit of hospital bed use in NHS Lothian showed that on the day in question 29% of people did not require an acute hospital bed and could have been better treated or cared for in the community with appropriate support. Of this number, over 60% had been in hospital for more than seven days.

Many older people enjoy good health and continue to make a significant contribution to society as carers, learners, workers and volunteers. ELCHSP has a key role in enabling people to live as full and healthy a life as possible as well as caring for the most vulnerable.

We need to develop a new model of care which fully meets the needs of all people and our services need to reform and modernise in order to meet this growing demand.

We need to tackle health inequalities in our population

Inequalities in health outcomes between the most affluent and disadvantaged members of society are longstanding, deep-seated and have proved difficult to change. Across East Lothian, people living in the poorest neighbourhoods die four years earlier on average than people living in the richest neighbourhoods and they spend more of their lives in ill health.

This is due to a complex mix of social, economic, cultural and political reasons. As a health and social care partnership, we need to actively work with colleagues in housing, education and a range of other sectors in order to address such inequalities as a priority.

We want to make sure that our hospital services are sustainable, good quality and used appropriately

The gap between demand for services and current provision is widening. We know we cannot continue to provide services as they currently are. Historically in East Lothian there has been an over-reliance on hospital services. Over recent years, more of our older people in East Lothian have been admitted to our hospitals than from other areas in Lothian.

We need to make best use of resources available

The strategic plan has to consider:

- what joint resources we have
- how we use them
- how we can achieve the greatest efficiency and productivity.

With our combined resources, we should be able to provide a better service in time. Pressure from demand and changing population means that we will have to change the way we work. The challenge is to work out how to use our joint resource to achieve the maximum benefits.

Where services are delivered

We currently have access to three large acute hospitals in Lothian and three local hospitals and community hospital facilities in East Lothian. There are also residential and nursing homes for older people and a number of day centres and health centres. So, our strategic plan will look at how we can make best use of these. We

Key facts

- East Lothian does have an overall lower unplanned admission rate than the Scottish average which is very positive, but the average length of stay in hospital for someone from East Lothian is longer, accounting for a greater proportion of occupied bed days in hospital.
- We also know that East Lothian needs to perform better at reducing our delayed discharge figures - when people are delayed in a hospital bed whilst waiting for care or support closer to home.

Key fact

The independent sector is the largest social services employer in Scotland as a whole. They employ 45% of the care delivery workforce in East Lothian.

should develop new service models that can deliver more care **throughout** our communities.

Workforce

Integration of health and social care will affect both staff working for the NHS and East Lothian Council. It will also have an impact on independent organisations. The majority of social care services, for example, are delivered by the independent sector and integration of services is as important for them as it is for wider public services such as housing and leisure.

We also have to recognise the roles of independent contractors, such as GPs, community pharmacists, dentists, optometrists and the voluntary sector. They support and deliver health and social care for our population and we need to ensure that they are actively involved in all of our planning and development.

Money

East Lothian HSCP spends 59% of its health and social care budget on institutional care, which is more than the Scottish average (56%).

There will always be a need for hospitals and care homes, particularly as people get older, but we need to make sure that specialist services are used appropriately to meet people's needs. We need to focus on how we can provide more community-based services that will support people to be cared for in their own homes or communities.

Now read on . . .

We hope that you have a good understanding of the issues that are facing us and why we need to make big changes to the way that we plan and deliver health and social care in East Lothian. The next section sets out what we want to do to meet these challenges.

3. Our key priorities for the next two years and beyond

This section looks at what the East Lothian Health and Social Care Partnership would like to achieve for people and communities in East Lothian.

Our local strategic objectives

Our local objectives follow the [National Health and Wellbeing Outcomes](#), which set out what health and social care partners should be trying to achieve through integration.

To make universal services more accessible and develop our communities

We want to improve access to our services, but equally to help people and communities to help and support themselves too

To improve prevention and early intervention

We want to shift and focus services towards the prevention of ill health, to anticipate at an early stage the need for support and to react where possible to prevent crises.

To reduce unscheduled care

We want to reduce unnecessary demand for services including hospital care

To provide care closer to home

We want to deliver safe and effective care as close to home as possible, allowing people to remain in their homes and communities for as long as they can.

To deliver services within an integrated care model

We recognise the need to make people's journey through all our services smoother and more efficient.

To enable people to have more choice and control

We recognise the importance of person centred and outcomes focused care planning

To further optimise efficiency and effectiveness

We want to improve the quality of our services whilst recognising and addressing the challenging financial constraints we face

To reduce health inequalities

We want to reduce inequalities, break the cycle and impact of deprivation and support and protect the vulnerable in our communities.

Delivering our objectives – draft strategic change programmes

Here we look at the strategic change programmes that will help us to achieve our objectives. None of these change programmes should work in isolation from each other – they are linked, are mutually supporting and should be considered as equal elements of the health and social care we aim to deliver in East Lothian. We recognise that we need to plan services based on individual needs rather than categorising people into groups as we have done in the past, for example, people with mental health problems, older people.

We will establish planning and accountability structures to ensure that the programmes are working properly.

1. Fit for the Future

Our Fit for the Future strategic change programme will deliver these objectives:

- making universal services more accessible and developing our communities
- improving prevention and early intervention
- reducing health inequalities.

Making universal services more accessible and developing our communities

We need to ensure that people with health and social care needs benefit to the full from mainstream services and resources such as primary healthcare, housing, information, support and advice. Our priorities here are:

- developing an East Lothian Primary Care Development strategy which recognises demand and capacity issues, including premises, and which addresses variation
- establishing an East Lothian Independent Contractors Forum which will promote and facilitate engagement with the sectors, driving innovation and care closer to home
- working with our third sector partners as key links and equal partners in health and social care strategic planning
- developing and embedding an access-to-care transport solution with our third-sector partners
- working with Dementia Friendly East Lothian to establish joint and integrated planning and support for dementia across our communities
- developing a local assessment and review of out-of-hours activity, including the need for minor injury provision
- developing a local 'Right Care, Right Time, Right Place' public information programme to address demand and capacity issue safely and appropriately.

Improving prevention and early intervention

Prevention is very important to the delivery of sustainable health and social care. It helps people to make better health and wellbeing decisions and is important in improving health and wellbeing in East Lothian. Preventative services help to ensure good health, wellbeing and independence in later life. We must provide information, advice and guidance at the right time and in the right format, ensuring that there is a range of activities and services that help people to stay physically and mentally active. We need to commission services that enable people to gain or regain their independence in the community. Our priorities here are:

- understanding risk and identifying cases at primary care and community level. We will try to establish who is in the greatest need of our help, and target our resources – doctors, nurses, social workers, care support and community support – appropriately towards them

- improving planned care and anticipatory care. We want to organise our GP practices into 'clusters'. Each cluster will have an integrated team of health and community professionals and new care coordinators who will signpost care across third-sector support providers. We will have to reorganise our services so that we have the right number of people, with the right skills, in the right place, targeting patients with the highest risk of hospital admission
- developing more primary and community care services in our localities
- developing an 'integrated falls pathway' for East Lothian which identifies people prone to falls at an early stage and provides a multidisciplinary and multiagency response to fall prevention
- developing a physical activity strategy with the East Lothian Partnership that recognises the role of physical activity in preventative care and helps to promote access to physical activities for everyone
- developing a comprehensive, consistent and integrated Carers Support Pathway for East Lothian, focusing on earlier identification and assessment of carers
- appointing a dedicated post-diagnostic support worker for dementia
- developing an integrated tele-healthcare strategy for East Lothian that ensures the roll-out of technology enabled care
- carrying out a review of day centres in East Lothian and implementing the review's recommendations.

Health and social care alone cannot fully address the inequalities issue. If we are to deliver effectively on improving the health of our population we need meaningful partnerships and a common agenda to be developed with housing and education colleagues and with our local communities. It is incumbent on us as a Health and Social Care Partnership to look at how we effectively contribute to better outcomes for all our citizens'

2. Care First

Our Care First strategic programme will deliver these objectives:

- reducing unscheduled care
- providing care closer to home
- delivering services within an integrated care model
- enabling people to have more choice and control

Our draft priorities for Care First

We have been redesigning our services to meet the challenges of unscheduled or unplanned care and crisis support for some time. We have already developed what we call the ELSIE service (East Lothian Service for Integrated Care of the Elderly). This is a whole-system pathway which provides an integrated service of 'Hospital at Home', emergency social care and care at home, carer support, befriending and volunteering. Recently we have also provided twenty intermediate care beds in the new Crookston Care Facility in Tranent. The ELSIE service aims specifically to support people safely in their own homes at time of crisis or to smooth delayed transfers of care from hospital to home or a homely setting. The ELSIE pathway will be operational from the end of 2014.

However, future progress and service improvement will require much closer working between health, social care and the third and independent sectors and our draft priorities for the Care First programme also include:

- investing further in the ELSIE pathway to deliver specialist admissions avoidance care and support 24/7. (In East Lothian our approach to planning, redesigning and building many of our services will be based on a 'well connected' approach – sometimes called a pathway approach. By focusing on needs rather than planning around specific service structures, it is a total-system approach that seeks to improve care by emphasising the interdependency of each part and achieving integrated care)
- investing further in the ELSIE pathway to deliver specialist dementia care and support
- investing further in the ELSIE pathway to develop a dedicated integrated care home liaison team
- piloting a "Discharge to Assess" system
- delivering a new East Lothian Community Hospital which provides comprehensive, safe, quality care closer to home for the population of East Lothian. The facility should bring together services from within East Lothian and other areas. It should provide facilities wherever possible which can be used flexibly by a wide range of agencies to support integrated care
- developing an education programme for a wide range of staff in East Lothian care homes with a focus on end-of-life care

- developing joint, integrated health and social care teams, starting with the ELSIE team and an East Lothian mental health team
- reviewing and auditing our Care at Home framework
- continuing negotiations on care home contracts
- seeking to increase the number of palliative care summaries and key information summaries shared with out-of-hours services
- developing a comprehensive, consistent and integrated Carers Support Pathway for East Lothian.

3. Enterprise

Our Enterprise strategic programme will deliver this objective:

- Further optimising efficiency and effectiveness.

Value for money

East Lothian Health and Social Care Partnership has a duty to the people of the county to provide quality services that are good value for money. Since the onset of the economic downturn, a wide range of studies and reports have been published to shape care planning and there is a consensus that while conventional approaches to good operational and financial management are essential, these approaches of themselves won't be enough to deliver the efficiency savings required.

The East Lothian Health and Social Care Partnership needs to ensure best value for the public purse and the best outcomes for people.

The financial plan that underpins this strategic plan has to concentrate on those areas where we can obtain maximum return in terms of quality, safety, responsiveness, equity, and finance.

Quality

People and the quality of the care they receive is the focus of everything we do. We will ensure that we plan and commission services based on the quality of care they deliver and ensure that people are empowered to choose services on the basis of quality and outcomes.

To ensure this quality, people who are providing care and support must be appropriately skilled, qualified and have the personal attributes to be in a role that has dignity and respect as an essential requirement. We want to ensure that care and support provision not only complies with the essential standards of care but that we work together with partners to ensure that best practice and continuous improvement are assured and vulnerable people remain safe.

We must ensure that we plan and commission services based on the quality of care they deliver. As well as promoting ongoing quality improvement, we also need to assure ourselves that current services meet standards in terms of safety, quality, sustainability, cost effectiveness and financial viability.

Variations in the services people receive at a local level

We also need to understand why there are variations in our activity and service delivery. Our analysis has highlighted the high rates and costs of unscheduled care for East Lothian and the pressing need to shift the balance of care and resources in order to address this.

It also shows that there are variations in rates and costs across different areas in East Lothian and at GP practice level. While we would expect some variation, it is not clear that these differences are reasonable or directly correspond to different local needs. It is important that the Health and Social Care Partnership has a better understanding of this local variation in the types and costs of services in order to plan, change and monitor efficiency.

Our draft priorities for Enterprise are:

- The current hospital premises in East Lothian are housed in old buildings which may no longer be able to safely meet the needs of patients or a growing population. We will identify current and future need for provision within a quality environment
- We will commission and complete a financial exercise to better understand variation in spend and costs within the HSCP.
- We will commission and complete an exercise to map high resource use of health and social care services.
- We will develop and agree an enabling data sharing framework.
- We will develop a comprehensive performance monitoring framework.

4. Other issues to consider

We have a lot to achieve in the first couple of years. However, to ensure that the East Lothian Health and Social Care Partnership is effective, efficient, responsive, accountable and sustainable, there are a number of other issues that we also need to address.

Shifting the balance of care

Shifting the Balance of Care means we need to develop clinical and care pathways which involve shifting the location where care is delivered and shifting responsibilities for who delivers it. The emphasis will move away from institutional care to more locally-based services.

This will involve disinvesting in some services and investing more in others. There is a danger that this may not lead to any savings – indeed this can sometimes result in increases in cost or resource use. Therefore, our strategic plan will have to monitor this closely and ensure that decisions we make about shifting the balance of care are:

- based on a good understanding of how resources are being used at a local level
- are clear about what works
- include mechanisms to move resources
- include a clear plan about which resources will move, when this will happen and what evidence of impact we will be looking for.

ELHSCP will be responsible for strategic planning emergency care pathway services, which, at the moment, often result in unplanned bed day use for adults. We will be focusing on hospital stays that are unplanned and potentially avoidable if there were some sort of preventative care.

Health and Social Care Partnerships will also have to collaborate with each other, especially in respect of service redesign which affects acute services that operate across partnerships. Acute hospitals in the Lothians are not just used by the population of the local authority area in which they are located. We need to think about how all the partnerships involved can contribute to strategic planning initiatives at a Health Board level.

We will have to develop further technical and analytical capacity to make sure that we can map how services are being used so that we can plan and deliver these new service responsibilities effectively and efficiently.

Workforce development

East Lothian Health and Social Care Partnership, together with all our partners and stakeholders, must ensure that the workforce of tomorrow (both paid and voluntary) is knowledgeable, skilled and able to respond to the changes outlined in this strategic plan.

The health and social care workforce in East Lothian will have to continue to diversify. They will be employed by individual employers, small to medium enterprises and large organisations across the NHS, local authority, private, voluntary and independent sectors and also in local communities. They will be deployed in a wider range of ways and will need to be able to deliver care that provides:

- more choice and control
- supports self-directed support
- supports people with increasingly complex needs .

Our workforce development priorities will include:

- the enhancement of workforce capacity and capability in some sectors
- the development of community skills and capacity
- equipping people with the appropriate level of skills, competence and capability.

An engaged and supported workforce underpins the delivery of our vision and therefore one of our key priorities in the strategic plan is to produce a workforce development strategy.

Locality planning

Locality planning will help us to consider proposals from local professionals, users and communities on ways to improve the delivery of services for the locality on an on-going basis.

Our Joint Strategic Needs Assessment shows that there are clear differences in a wide range of outcomes and measures across the six area partnerships established in East Lothian and in the two localities we will plan for – the East and West of the county. We now need to focus on these differences and introduce more localised conversations and more localised service provision to meet the needs of these populations.

Good governance

We will establish a clear governance structure and a system of performance management to support delivery of the strategic plan, once agreed. This will be developed over the coming months before the establishment of the Health and Social Care Partnership.

We need to make sure that our wide range of stakeholders, and especially our service-users, understand and are engaged in the change programme. We will try to hold focus groups to guide and challenge the change programme on a regular basis.

Understanding local needs and the capacity of providers to meet these needs

We need to have a good understanding of need and demand to ensure there is sufficient appropriate service provision available to meet needs and deliver effective outcomes both now and in the future.

When we commission a service, we should have a proper understanding of:

- what is currently being provided
- how well this is meeting local needs
- where the gaps are.

We need to know whether local providers have sufficient capacity to provide the services we need now and to meet future changes to provision. We will keep this under constant review.

Evaluation

We are committed to evaluating the success of our change programmes and their ability to deliver key outcomes. We will develop an evaluation and measurement framework which captures a range of outcomes as part of the final strategic plan.

4. Get involved!

Have your say on the future of health and social care in East Lothian

Thank you for reading the summary version of East Lothian Health and Social Care Partnership's first draft consultation Strategic Plan for adult services

We want to hear as many views as possible to help shape our final strategic plan and ensure that it meets the needs of people in East Lothian. Now you've read the summary plan, why not take part in our online survey at on our East Lothian Consultation Hub at <https://eastlothianconsultations.co.uk> or

If you would like more detail, you can see the full plan on the East Lothian Consultation Hub.

Alternatively you can answer the following questions and email your comments to us at consultations@eastlothian.gov.uk or

send them to the address provided at the end of this form

You can get a paper copy of the questionnaire by emailing us at consultations@eastlothian.gov.uk or phoning us on 01620 827 138. write with your comments (overleaf) or fill in the online questionnaire.

The consultation on this draft plan is available on East Lothian Council consultation hub at

<https://eastlothianconsultations.co.uk/policy-partnerships/v2-health-and-social-care>

and NHS Lothian Consultation zone at

<http://www.nhslothian.scot.nhs.uk/OurOrganisation/Consultations/Pages/default.aspx>

Some questions to think about

Q1 Does this draft Strategic Plan address the most important issues for East Lothian?

The draft priorities for adult services (local strategic objectives) are:

- *Making universal services more accessible and developing our communities*
- *Improving prevention and early intervention*
- *Reducing unscheduled care*
- *Providing care closer to home*
- *Delivering our services in a more integrated way*
- *Enabling people to have more choice and control*
- *Optimising efficiency and effectiveness*
- *Reducing health inequalities*

Do you think these are the right ones for East Lothian?

Yes/No

If no, please give your reasons why not.

Q2. Have we missed anything that is really significant? If so, what?

**Q3 We are planning to look at services in 2 localities within East Lothian. (The more rural community in the East of the county and the more urban community in the West)
Do you agree with this approach?**

Yes/No/Don't know

If you don't agree with approach, please give reasons why not. Please include any suggestions of an alternative approach.

Q4 Is there anything else you would like to tell us before we prepare the next consultation draft of this plan?

Please send this form by email to consultations@eastlothian.gov.uk

or post to:

**East Lothian Joint Strategic Plan Consultation
c/o Transformation and Integration Manager
East Lothian Health and Social Care Partnership
John Muir House
Brewery Park
HADDINGTON
East Lothian EH41 3HA**

Please indicate in boxes below if:

- you wish to receive an acknowledgement that your comments have been received
- you wish to be sent a copy of the consultation on the next stage of the draft plan

Please give your name and contact address (email preferred) below

Name.....

Address/email address.....

